



## AREAS of SPECIALIZATION

### NSGI AT A GLANCE...

- SBA 8(a) Certified
- GSA Schedule – GS35F-0381L
- 80+ FTEs
- 5 year CAGR – 47%
- Certified Staff – PMP, ITIL, CISSP, MCSE, MCSA, Cisco, VMWare...
- Work Sites – CA, CO, DC, HI, MD, NM, NV, OR, VA, WA, and WI
- NAICS Codes – 541510, 541511, 541513, 541519
- D & B Open Ratings of 93 in quality, customer satisfaction, time and budget
- Winner of USDA SDB of the Year Award

### WHY CHOOSE US?

- **Customer-Centric**
  - ▶ As evidenced by repeat business and customer recognition
- **Proven Approach**
  - ▶ Following industry recognized (ITIL, MOF, MSF, PMBOKR) framework ensures on-time, within-budget projects
- **Highly Skilled**
  - ▶ Certified skilled, motivated and trained staff ensures project is run efficiently
- **Consistent Results**
  - ▶ Matured "ADVANTAGE" (over 14 years in providing services) Methodology ensures quality deliverables

### VENDOR ALLIANCES

- IBM Global (WebSphere, Tivoli, Call Center, Help Desk)
- Mega International (Enterprise Architecture)
- Microsoft Corporation (OS, Portal, Microsoft Applications)
- netForensics (Security Compliance, SOC)
- Oracle (J2EE, Database, Content Management)
- OPNet (IV&V, Enterprise Application Testing, Performance)
- SAS Business Intelligence, Statistical Analysis, and Portal
- SRA International (COOP, DR, FISMA)
- VMWare (Server & Desktop Virtualization)

### PARTIAL CLIENT LIST

- Department of Homeland Security (TSA)
- Department of Energy (DOE-ORNL)
- Environmental Protection Agency (EPA-SHEMD)
- Housing and Urban Development (HUD)
- National Institute of Health (NIH-NIA)
- National Security Agency (NSA-MD Procurement Office)
- Small Business Administration (SBA)
- State of Maryland (MD-DHMH)
- State of Maryland (MD-DOL)
- US Department of Agriculture (USDA-AMS)
- US Department of Agriculture (USDA-ERS)
- US Department of Agriculture (USDA-FS)
- US Agency for International Development (USAID)



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**Network Specialty Group, Inc.**

901 Russell Avenue, Suite 100

Gaithersburg, MD 20879

Ph: 301.208.9388 Fax: 301.208.9077

[www.nsg-hq.com](http://www.nsg-hq.com) | [sales@nsg-hq.com](mailto:sales@nsg-hq.com)





## THE NSGI PHILOSOPHY

The following practice areas reflect the services that we provide under Program Management, Information Management, Information Assurance, and Infrastructure Operations. Our matured "ADVANTAGE" methodology and transparent QA and QC processes, coupled with our monitoring and control processes and status reporting ensure that our customers always stay informed throughout the project lifecycle.

## PROGRAM MANAGEMENT

### Business Strategy Support

- Framework Selection and Design
- Business Process Re-engineering
- Service Implementation

### PMO Support

- PMO Standup
- Independent Verification & Validation (IV&V)
- Program Monitoring and Control
- Earned Value Analysis

### Service Improvement Projects

- Process Implementation
- Quality Improvement

## INFORMATION MANAGEMENT

### Web Portal & Search Development

- Information Architecture & Personalization
- Web 2.0 (Wiki, Blogs)
- Intranet, Internet, Extranet

### Enterprise Content Management

- Web Content Management
- Document Management
- Imaging & Business Process Management

### Structured Data Management

- Data Marts and Warehouse
- Business Intelligence
- Web Services
- Collaboration Services

## TECHNOLOGIES/EXPERTISE

- Antivirus—McAfee, Symantec, Forefront
- Firewalls—PIX, ISA, Sonicwall
- Compliance—netForensics, Event Tracker
- Others—Nessus, IDS, Pen Test, Found stone

## TECHNOLOGIES/EXPERTISE

- ITIL, CMMI, PMBOK, MSF, MOF
- Enterprise Project Management
- Collaboration Portal
- Earned Value Analysis

## TECHNOLOGIES/EXPERTISE

- OS—AIX, Linux, Windows
- Virtualization—VMWare, Microsoft Virtual Server, Citrix
- Database—Oracle, MS-SQL
- Help Desk—Remedy, Manage Now

## TECHNOLOGIES/EXPERTISE

- Java, .NET, XML, Google, Verity
- SharePoint, WebSphere
- Stellent, UCM, Documentum
- SAS, Crystal Report, Oracle Report Server, Pentaho
- Service Oriented Architecture

## INFORMATION ASSURANCE

### Governance

- Policy and Procedure Development
- FISMA Control Development
- C&A
- Training

### Engineering

- Security Architecture
- SOC Deployment
- Network and Boundary Protection
- Computer and Network Forensics

### Administration

- SOC Monitoring
- Security Device Administration
- Incident Response Procedures
- Knowledge Management

## INFRASTRUCTURE OPERATIONS

### Infrastructure Management

- IT Service Catalogs
- Process Development
- Management Framework

### Infrastructure Deployment

- Technology Recommendation
- Data Center Consolidation
- Application Migration
- Capacity Planning

### IT Operations

- System Administration
- Storage Monitoring and Management
- SLA, OLA monitoring

### IT Service Desk

- Seat Management
- L1, L2 and L3 Help Desk
- Knowledge Base Management
- IRM



**"We succeed only when our customers succeed."**  
*Prasen Vasavada, President, NSGI*